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**Melanie Frank**  
Managing Vice President  
Bank Technology and Accountable  
Executive for Women in Technology

As a Managing Vice President in Technology at Capital One, Melanie Frank is a leader in Bank Technology. Her teams are leading the way to build a modern bank on modern technology. Melanie has been with Capital One for over 20 years in roles of increasing responsibility within Technology. She also proudly serves as the accountable executive for CapitalOne's Women in Technology business resource group.

Previously, Melanie has led engineering teams delivering enterprise solutions for both Cyber and Associate Experience Technology. Prior to that she held leadership positions in Card Technology where she led Customer servicing, Fraud & Disputes, and Payments for Capital One. Before that, in Retail Bank Tech she supported teller and servicing solutions for retail branches as well as integration of two large acquisitions. Melanie was also a leader in Digital Software Engineering, where she drove platform, portfolio management and development for enterprise online servicing platforms. She also spent eight years in Capital One's Quality Services organization.

Melanie is passionate about encouraging women to pursue their interest in STEM. And through Capital One's Women in Technology



initiative, she serves as a role model for <sup>1</sup> women across the company, she is fostering a diverse and inclusive environment across her teams. In addition, Melanie speaks on technology, diversity, and leadership at national conferences and at college campuses across the country.

Prior to joining Capital One in 2000, Melanie worked at Honeywell on a contract at NASA Goddard Space Flight Center where she tested software that conducted the scheduling, command, and control for Space Network communications satellites.

She graduated from the University of Virginia with a Bachelor of Science in Aerospace Engineering, and has a Masters in Systems Engineering from the University of Maryland College Park.